

Our Payment Policy

NHS

Our Payment Policy In accordance with NHS regulations our practice policy is for FULL PAYMENT to be requested before treatment. Your co-operation in this matter is greatly appreciated. Should there be any reason you feel that this is not possible please discuss with reception and they can advise you on what we can do. The patient charges are set by the NHS and not the practice, they are subject to change every April when the NHS dental contracts are renewed.

PRIVATE

Our private payment policy is to ensure fair treatment for patients and clinicians. Upon booking a private appointment you will be asked for a deposit or some cases the full payment upfront, this deposit / full cost will be retained in cases of failed to attend appointments, late notice cancellations and late attendance which causes the treatment not to be carried out due to insufficient time. We base this fee on loss of income to the dental practice and clinician.